

A better primary care experience



Designed exclusively for adults 65+

Patina provides advanced primary care, coordination and navigation that comes to patients in the comfort and convenience of home – or wherever they are – through a personalized approach that’s designed specifically for people 65 and older.

With Patina, patients get a dedicated care team that stays with them over time and includes a primary care practitioner (PCP) and Health Champion who really get to know them, understand their goals and values, and take on the legwork to help them navigate care and troubleshoot other care-related needs. The care team meets patients whether they’re at home or on-the-go through virtual visits, online chat, phone, and in-person at home, if needed. Patients get quick and convenient access to care, fast response to questions and concerns, and no long waits or rushed appointments.

Primary care with Patina is a virtual-first model that applies easy-to-use technology to enable frequent communications between patients and their care team, deepening relationships and providing constant ongoing support. Patients don’t need to be tech experts, but they (or a loved one) should have access to a computer, tablet or smartphone. Our team will help set up new patients to ensure they quickly connect and get started on their care journey with us. We’ll take care of the paperwork with their insurance plan and current PCP, too!

“I had one doctor after another, and I always felt like they were seeing me again for the first time. With Patina, I feel seen and heard. In the past, I could never afford concierge care, but I feel like I have it now. And I love the mobile app; it makes it so much easier and convenient to stay in touch with my care team.”

– Mark, Patina patient



Read about Mark and other patients’ experiences with Patina at patinahealth.com/patient-stories

More on Patina →

Convenient and personalized primary care



Trusted relationship with a team that takes the time to know patients, their goals, and values



Comprehensive approach that addresses patients' total health and well-being – specifically for people 65+



Personal Health Champion, a 'go-to' person who knows the patient, helps find resources, and navigates all aspects of care



Constant support with quick responses to questions about symptoms, medications or other care-related needs



Convenient care that comes to patients via video visits, online chat, phone, and in-home visits, when needed



Loved ones can be part of the care plan and appointments, making it easy to stay informed



Fast access to appointments, including same day / next day, if needed, and available 24/7 when more urgent or time-sensitive needs arise



No extra cost as part of your client's Medicare Advantage plan – we accept Traditional Medicare, too



A great value-add as clients are considering health plan options

Patina is available at no extra cost to most Medicare Advantage plan members in the Philadelphia and Charlotte areas, including nearby counties. Clients can keep their current specialists and prescription plan. Our team will help patients determine insurance eligibility if they are unsure of their plan / coverage.

Visit patinahealth.com/MAplans for details on participating plans.



Have clients who might be interested in Patina?

Referrals are easy:

 (855) 478-8308  brokers@patinahealth.com

For additional information, call (855) 478-8207 or visit patinahealth.com/brokers

Please include the patient's name and phone number, along with your name and phone number, when you email us.



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