







The primary care experience everyone 65+ deserves.





More personal. More convenient. Always here for you.



# We see you.

Imagine less time waiting for appointments, sitting in crowded clinics or feeling rushed by doctors. Imagine having real relationships with your primary care team, where you feel seen and heard. Imagine having more time to do the things you love.

Meet Patina. A better healthcare experience for people 65+.

# Our patients see the difference, too.

### Louise

Louise was searching for a PCP who really listened and understood her needs. She found that – and more – with her Patina care team.



## 66

My care team is involved and interested and genuine... I have never been this happy with my healthcare.

## Dave

Thanks to the flexibility and convenience of Patina, Dave enjoys an active lifestyle where his care team stays connected to him – wherever he goes.



## 66

I was seeing a rotating cast of physician's assistants who didn't get to know me. Patina takes a totally different approach, and I couldn't be happier.

# **Phyllis**

After her PCP retired, Phyllis looked for a practice that would take the time to understand her as an individual – and would honor her values and goals.



# 66

This is such a different experience than I've had in the past. I feel like the whole team knows me and has my best interests at heart.

Learn more about these and other patient experiences at **patinahealth.com/patient-stories** 

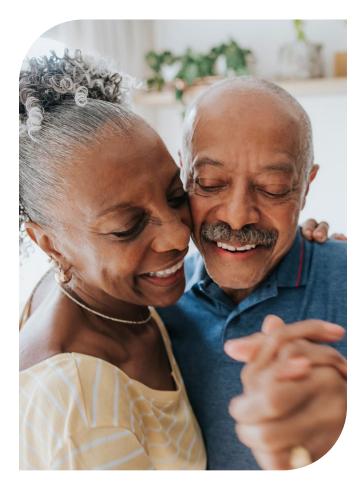


# Expect more from your healthcare.

At Patina, we believe healthcare should be about humanity and healing, not illness or rushed office visits. It should be easier to navigate, focused on the whole person, and able to address your unique needs as you grow older.

That's why we take a totally different approach to primary care. Our mission is to profoundly improve the healthcare and aging experience for people 65 and older – no matter your current health or individual goals. We want everyone to live life to its fullest, aging with dignity and independence.





# Helping you get the most out of life.

When you choose Patina, you get personalized care when and where you need it. You'll have a relationship with a dedicated team who supports your total health and well-being. We'll also help with care navigation and coordination, taking on the legwork so you can focus on living your best life. Accessing care is convenient and comes to you through virtual and in-home visits – appointments readily available and no waiting in a crowded office.

And, you pay the same as you do for PCP visits today — there's no extra cost. Finally, a healthcare experience that works for you!

# Care that's truly centered around you.

At Patina, we take the time to know you and what's most important – your goals, values and preferences.

Every patient gets a dedicated team who stays with you over time, helping you stay healthy and providing support when you don't feel well or need assistance with health or well-being issues.

And because healthcare can be complicated, we take on the legwork to make tasks like appointment scheduling and navigating the healthcare system a lot easier. We'll even help coordinate specialist care – and will follow-up to ensure everything is running smoothly.

# **Your Patina Team**

Your Patina Team stays with you over time as your needs evolve.

#### Primary Care Practitioner

Physicians and nurse practitioners focused on your individual care needs and goals

#### Specialized Team Members

When needed, we'll bring in Patina Nurse Champions as well as experts in behavioral health, pharmacy, healthy aging and more



#### Patina Health Champion

Your go-to person for help with questions, care navigation and coordination, and more

#### Family & Loved Ones

We make it easy for those supporting you to join appointments and stay informed

# Enjoy a better care experience. You deserve it.

Patina is different – and better – than traditional primary care. One place to go for all your health needs and always there for you, wherever you are.

### Personalized and on your terms

Care is built around your specific values, goals and preferences. You'll always be treated with the respect and dignity you deserve.

## Convenient and easily accessible

Care comes to you via virtual visits, phone, mobile & web app, and in-home, when needed. Appointments are readily available and there's no waiting in crowded offices.

# Focused only on older adults

We're experts on aging, helping you anticipate and address the typical needs that may arise at this time of life.

## A team that really knows you

You'll have a relationship with a team who stays with you over time. There's no need to continually repeat your story. You're always seen – and heard.

## Supporting total health and well-being

Benefit from a comprehensive approach that addresses your physical, mental and social healthcare needs. We'll also help with care navigation, coordination and more!

### Loved ones welcome

It's easy for trusted family or others to join appointments, access information and communicate with your care team.

**Stay in touch** – at home or on the go – with easy-to-use mobile and web apps that use secure messaging and video to let you ask questions, get advice or conveniently schedule your next appointment.



# Get more from your primary care.

We're here to deliver an exceptional healthcare experience and help you get more out of life. Available at the same cost you pay for primary care services today.

- A team that's built around you and takes the time to know you and advocate on your behalf
- ✓ The ease of having one place to go for all of your health-related needs
- Personalized care that addresses your unique values, goals and preferences — and evolves with you as your needs change
- Access care in the safety, comfort and convenience of your home, virtually and in person
- Family and loved ones can be involved, too
- Easy-to-use technology that keeps you informed and connected with your Patina team through video, messaging and phone

# Switching to Patina is easy.

We know it can be challenging to select a new PCP or make a switch. We make the transition easy and take care of the legwork to help you get set up quickly. There's no waiting for appointments – patients typically are seen within 24-48 hours.



Enjoy all the benefits at no extra cost from participating health plans.

800-809-0361



Register for a free online informational session.

patinahealth.com/info-session



patinahealth.com GEN09252023 ©2023 Patina