



You deserve a better healthcare experience.

Thanks for considering Patina as your new primary care provider. We focus specifically on people who are 65 and older, which means we can help you anticipate and address the issues that are a natural part of aging. We look forward to getting to know you, your needs and your goals, and to delivering the healthcare experience you deserve.

Getting started is easy. Here's what to expect:

1. Meet your Patina health champion.

The first step with Patina is a meeting with your dedicated health champion — your “go-to” person for any health-related need.

Your health champion will take the time to really know you. They'll coordinate your care, track down resources, schedule appointments, answer questions and advocate on your behalf. They'll also help you **download the Patina mobile app** so you'll have easy access to your care team, anytime.

You can call your health champion for any question, big or small. They are here for YOU!



2. Visit with your Primary Care Practitioner (PCP).

After taking care of any immediate needs, your health champion will arrange your first visit with your PCP. These visits generally take place virtually – through video or over the phone. When needed, your PCP or other specialized care team members will also visit you in-person, right in your home.

With Patina, care is convenient and on your terms. No more long delays to get an appointment or rushed office visits. Take all the time you need with support from a team who is focused on your health and well-being.



3. Create a personalized care plan.

Your PCP works with you and your health champion to review your health history, assess your needs, and develop a care plan just for you. This “health roadmap” is built around your goals, values and preferences, to help you live and age well.

You can choose to invite family, loved ones or other trusted support resources to participate too!



4. Be part of a trusted, lasting relationship.

We know that it takes time to build relationships and trust. At Patina, we’ll get to know you and understand what *you* want out of life. We’ll check in and follow up. We’ll stay with you for the long-term, making sure you get the highest-quality care and the support you deserve.

You’ll have contact information for members of your care team and can access them via phone or the Patina mobile app directly whenever you have questions during business hours. After hours, a member of the Patina care team will always be available if you need assistance that shouldn’t wait until the next day.



Let’s connect.

**Have more questions?
We’d love to hear from you.**

Join an online information session, where you can meet our care team, get answers to questions, and learn what to expect from us.

patinahealth.com/info-session

**See what our patients
have to say:**

patinahealth.com/patient-stories

Want to chat right now?

800-809-0361